



# **Travel Briefing 2010 – Vancouver** **Departure**

## **Trip Checklist:**

- ✓ **Book flight to Vancouver, B.C. (if needed)**
- ✓ **Book Vancouver, B.C. hotel for inbound and outbound days (if needed)**
- ✓ **Pack a soft bag to maximum of 25 pounds**
- ✓ **Bring photo I.D. for airport security screening**
- ✓ **Non-Canadian anglers need to bring a passport for Canadian Customs**
- ✓ **Complete and send Guest Information Sheet – please send to us ASAP!**
- ✓ **Alcohol beverage pre-order. Fax/email/call the lodge with your order**
- ✓ **Bring the desire to fish and have fun!**

## **WHAT TO PACK!**

## **PLEASE READ!**

# ***THIS IS THE IMPORTANT STUFF!***

### **FOR FISHING**

- Fleece or sweat pants
- Fleece shirt or sweater
- Layered clothing
- Warm cap or toque
- Gloves

### **FOR EVENING**

- Casual pants
- Casual shirt
- Comfortable shoes
- Windbreaker jacket
- Bathing suit (for hot tub)

### **OTHER ITEMS**

- Toiletries
- Prescription medication
- Sunscreen
- Camera
- Sunglasses

**Pacific Coastal Airlines limits the amount of baggage each person can take back to Vancouver without imposing added charges.**

### **WHAT NOT TO BRING:**

- Alcohol
- Rain gear (for adults)
- Rubber boots
- Insect repellent
- Towels

**By packing light you can maximize the amount of fish you can take home without having to pay extra baggage costs.**



## **Overnighting In Vancouver, B.C.**

As the flight to the lodge leaves Vancouver early in the morning (**8:20 a.m.**) we recommend that you arrive in Vancouver the night before your departure day. If you are planning to arrive in Vancouver the day of your departure, please ensure your flight arrives no later than 7:00 a.m. as it will take approximately 30 minutes to transfer from the Main Terminal to the South Terminal. We are unable to help you if you miss your flight to Masset – you will need to make alternate travel arrangements to the lodge. Most of our recommended hotels provide free shuttle bus service to the hotel from the Vancouver International Airport Main Terminal when you arrive in Vancouver, as well as from the hotel to the South Terminal the morning of your departure for your check-in with Pacific Coastal Airlines. If you are arriving in Vancouver the morning of your departure, there is also a shuttle bus from the Main Terminal to the South Terminal.

## **Vancouver Accommodations:**

Naden Lodge recommends one of these fine hotels in the airport area. Most feature: deluxe suites, free fish storage, walking distance to restaurants and shopping, pools, exercise rooms, sauna, hot tubs, spa facilities, and free shuttle bus service to and from both the South Terminal and Main Terminal of the Vancouver Airport. We suggest you call any one of these hotels to enquire about room options and rates.

		
FOR RESERVATIONS Please call toll free 1-866-382-3474 Or <a href="mailto:mdvareservations@deltahotels.com">mdvareservations@deltahotels.com</a> Ask for the "Big Catch Rate"	FOR RESERVATIONS Please call toll free 1-866-748-3718 Or <a href="mailto:mreservations@riverrock.com">mreservations@riverrock.com</a> Ask for the "Naden Lodge Preferred Corporate Rate"	FOR RESERVATIONS Please call toll free 1-877-442-FISH Or <a href="mailto:fvares@fairmont.com">fvares@fairmont.com</a> Reference "Naden Lodge"

## **Customer Service:**

When we say "if you need anything just ask" we mean it! Our courteous staff is your best source for service and information. Account, flight and rooming details are available upon check-in and check-out. During the evenings and throughout your stay we'll be happy to assist you with any request for fishing info, fish processing, weather updates, and other helpful tips.

## **While You Are Away:**

Most of our guests prefer to disappear while they are at the lodge however, if you need to stay in contact, leave our toll free number 1.800.771.TYEE with your office and we can relay any messages to your boat on the boat radio. Masset also has cell service on the TELUS network and there is a telephone available in the lodge. All long distance calls on the lodge phone must be collect or with a calling card or credit card. The lodge is also equipped with wireless high speed internet so if you want to e-mail a picture home or to a friend, we can do it for you. We even have an internet connected laptop in the upstairs guest lounge for your use!



## **Inbound Day:**

Flights from Vancouver Airport's South Terminal will leave at **8:20 a.m.** on the departure day of your trip. We fly with Pacific Coastal Airlines. The address of the South Terminal and Pacific Coastal is **4440 Cowley Crescent, Richmond, B.C.** Go to the Pacific Coastal ticket desk and check-in **45** minutes before departure time to allow for security screening. Proof of identification is needed (i.e. drivers license, passport etc.). Your name and the names in your party will be on the flight manifest for your departure day. **No tickets will be issued.** In Masset you will be greeted at the airport by our Naden Lodge staff who will shuttle you directly to our guest house on the waterfront in our 11 passenger van.

## **Arriving at Naden Lodge:**

Upon arrival you will be assigned a room. Drop your bags in the room and get changed to go fishing! To maximize your time on the water we will not be serving a meal when you get to the Lodge. The boat coolers will be packed with extra goodies and sandwiches for the first day.

Whether this is your first trip to Naden Lodge or if you have been our guest before, we request that you join your hosts for a brief Safety Briefing and Orientation Session in the lodge just after arrival. During this orientation we will explain some of the new features and changes for the new season, as well as tide times, weather, dinner times, etc. Your guide will also provide a boat safety briefing upon arrival at the dock.

## **The End of Your Stay:**

**Flights returning to Vancouver depart Masset at 11:30 a.m. on your departure date, arriving in Vancouver at 1:45 p.m. When scheduling connecting flights, we suggest allowing 2 to 3 hours from arrival time in Vancouver. Unforeseen weather and mechanical delays can occur! When you arrive back in Vancouver, Pacific Coastal Airlines will transfer you, your baggage and your fish from the South Terminal to the Main Terminal of the Vancouver International Airport.**

## **Gratuities:**

As we frequently receive inquiries on gratuities, we offer the following guidelines. **Guides** are generally tipped individually and separately from the staff tip pool. While amounts vary, guide gratuities generally start at \$50/day per guest. **Tips for the house staff** (including dock staff) are pooled and distributed to all house staff and generally start at \$25/day per guest. Cash tips can be made using the **gratuity envelopes** provided at the end of your stay. These envelopes should be handed in to the front desk upon checkout. You may also have your gratuity **added to your bill** for charging to your credit card.

## **Preparing for Your Trip:**

Many of our guests ask about the prevention of seasickness. Most times we fish in generally calm seas however, for those of our guests that are susceptible to motion sickness, we recommend a couple of preventative options. The first is a slow release patch that can be obtained from your pharmacist. These patches are applied behind your ear the night before your trip and will last 3-4 days. The other option is to begin taking Gravol three days prior to the trip. This will get the Gravol into your system and will help prevent you from becoming drowsy on the trip. Please consult with your doctor before taking any medications.

## **Check-Out:**

On the final day of your trip, and prior to your departure, your hostess will present a summary of your account. If you have incurred any charges during your stay they must be settled either by credit card or cash by the morning of your departure.